Client Questionnaire

(Individuals)

First name	
Last name	
Country of main residence	
Address	
Contact number	
e-mail	
IIN (if applicable)	
Type of identification document	
· · · · · · · · · · · · · · · · · · ·	
^	
Date of birth	
Are (were) you or your spouse of person¹ (PEP) □ I am (was) PEP □ Yes, my spouse or/and my close re □ No, neither me nor my spouse nor	` ′
Tay rasidanca	
	□ Yes
The you the O.B. tax resident.	□ No
US tax residents if the following condUS citizenship;	he US (Form 1551 (Green Card));
☐ Services on securities market ☐ Other	
☐ Provision for old age	
☐ My family's safety	
☐ Speculative trading	
_	
☐ Regular income (e.g., annual interduced by Value increase (equities, investment)	
	Address Contact number e-mail IIN (if applicable) Type of identification document document number issue date expiration date issuing authority Citizenship Date of birth Are (were) you or your spouse of person¹ (PEP) ☐ I am (was) PEP ☐ Yes, my spouse or/and my close red ☐ No, neither me nor my spouse nor Tax residence Taxpayer ID Are you the U.S. tax resident? * An individual, a sole trader and a US tax residents if the following conductive of the permanent residence permit in the meeting substantial presence critical provision for old age ☐ Provision for old age

¹ Please, read the Note 1 at the end of this document

Source of income (funds)	☐ Salary ☐ Job title ☐ Employer ☐ Savings ☐ Inheritance ☐ Entrepreneurship ☐ Investments, please specify ☐ Other, please specify								
Occupation/employment	☐ Salaried emplo ☐ Self-employed ☐ Student ☐ Pensioner ☐ Unemployed ☐ Other, please specify	•							
Knowledge and	Type of	Frequency	Experience (since your firs					
Experience	investment		Date of the first investment	Invested amount (in USD)	Number of transactions				
	Security Unit								
	Derivative								
	Structured								
	products								
	Other								
	Please provide investments		about your e	-	-				
Information on education	☐ University edu	,	-						
	☐ University edu	,	• /						
	☐ University edu				1				
	☐ Secondary edu		nics or Finance	field					
	☐ Primary educa		6: 11						
Estimated duration of	☐ Professional ce		ince field						
Investment	☐ Intraday tradin	~							
mvestment	☐ Less than a yea								
Estimated amount of trades	☐ More than a ye								
Estimated amount of trades	☐ Less than \$10,								
	□ \$10,000 - \$50,								
	□ \$50,000 - \$100								
	□ Over \$100,000								

Financial position		come and income so		
	Regular monthly	Net amount below	Net amount	Net amount above
	income and income resources	\$1,000	\$1,000 - \$5,000	\$5,000
	Employment			
	Income from			
	business activities/			
	Income from			
	investments			
	Other			
	Please indicate th	ose assets that vo	u currently own a	and their respective
	approximate share i	-		
	Assets owned and	Value below	Value amount	Value above
	their breakdown	\$50,000	\$50,000 - \$100,000	\$100,000
	Liquid assets (cash, deposits)			
	Securities			
	Real estate property			
	Other/			
	Regular monthly av	penditures and their	breakdown	
	Regular monthly	Net amount below	Net amount \$1,000	Net amount above
	expenditures and their breakdown	\$1,000	- \$5,000	\$5,000
	Living expenses			
	Loan repayment			
	Leasing			
	Other			
	Do you have regula	r financial obligation	ns	
	□ Yes □ No			
		rovide information		,
	Financial	Value below	Value amount	Value above
	commitments or liabilities	\$50,000	\$50,000 - \$100,000	\$100,000
	Mortgage loan		\$100,000	
	Bank loans			
	Other			
Digle weefile and 4-1		the miels amount ! ! ! .		
Risk profile and tolerance		the risk appetite at Please check one ar		atements below that
				were not taken into
				tude towards risks in
		ntify the product gro		
	☐ My primary c1	is to mustast souit-1	I would not librate	logo any of the
				lose any of the value am aware that low-
	-	y have lower yields.	-	am aware mat iow-
	1		•	entail some degree of
		ne hope of higher pro a slight decrease in t		assume some degree folio.

	risk. However, in the hope of higher tolerate a decrease in the value of som □ In the hope of a long-term higher invested. □ In the hope of a long-term high	cial instruments might entail some degree of er profits, I am willing to assume risks and me parts of my portfolio. The profit I am willing to risk the total amount the profit I consciously take the risk that in pay further amounts in addition to losing the
Additional information on	Do you have valid visa in the	□ Yes
Individual – Foreign	Republic of Kazakhstan?	□ No
citizen/	* If "Yes", please, provide the following information: • Visa number • Issue date • Validity term of visa	
	Do you have a valid migration	□ Yes
	card in the Republic of Kazakhstan? (for citizens of countries entering the Republic of Kazakhstan in a visa-free manner)	□ No
	* If "Yes", please, provide the	
	following information:	
	● Migration	
	• card number	
	•issue date	
	•validity term of migration card	

Acceding to the Terms of Business of the Company on the Securities Market, the client declares that the client/

- understood all questions contained in this Schedule to the Agreement, and that all information provided therein is true and accurate;
- shall inform the Company (including via his/her personal consultant at the Company) as soon as any change occurs in his/her personal or financial situation that makes it necessary to change his/her answers to the questions contained in this Annex to the Agreement;
- understands that in case his/her answers do not reflect his/her actual situation, or if the client fails to inform the Company (including via his/her personal consultant at the Company) of any change that might occur in his/her personal or financial situation, the client may be exposed to the risks that exceed his/her risk tolerance or his/her financial capabilities.

Note 1:

"Politically exposed person" means a natural person who is or has been entrusted with prominent public functions in the Republic of Kazakhstan or any other country, their family members and persons known to be close associates of such persons. Politically exposed person includes the following:

- a) heads of State, heads of government, ministers and deputy or assistant ministers;
- b) members of parliament or of similar legislative bodies;
- c) members of the governing bodies of political parties;
- d) members of supreme courts, of constitutional courts or of other high-level judicial bodies, the decisions of which are not subject to further appeal, except in exceptional circumstances;
- e) members of courts of auditors or of the boards of central banks;
- f) ambassadors, chargés d'affaires and high-ranking officers in the armed forces;
- g) members of the administrative, management or supervisory bodies of State-owned enterprises;
- h) directors, deputy directors and members of the board or equivalent function of an international organization;
- i) mayors.

No public function referred to in points (a) to (i) above shall be understood as covering middle-ranking or more junior officials.

An individual cease to be regarded as PEP after he has left the respective office for 12 months.

Client Questionnaire

(Legal entities)

General information about the legal entity	Full name	
about the legal entity	Trading or short name (if any)	
	Organizational legal form	
	Business identification number	
	Registration number	
	Legal address (country, postal code, town, street / district, building number)	
	Address of the actual location (country, postal code, town, street / district, building number)	
	Country of incorporation/registration	
	Type of document confirming registration, date of issue, registration number	
	Name of registering authority	
	Contact phone number	
	Email address (if any)	
	Website (if any)/Сайт (если есть)	
	Number, date of issue, license validity period (if the type of activity being carried out is licensed)	
	The name of the authority that issued the license	
	LEI (if any)	
	Type (s) of activities carried out and the	
	code of the general classifier of types of	
Information about to-	economic activities (OKED) (if any)	
Information about tax	Country of tax residence	

payer		Taxpayer registration number								
		Global Int (GIIN)	termediary Identit							
		Are you th	he U.S. tax reside	nt?	□ Yes □ No					
			ture and name of locutive body, other	\ 1	The name of the body	supreme gov	verning			
		accordanc	ee with the constit	uent documents	Name of the ma (Board of Direct		dy			
					Name of the exe	cutive body				
					Name of other b	odies (if any))			
		document	le last revision of s on the basis of the bodies of the lished	which the						
		•	Information	about the person	al composition of	the supreme	governing bo	ody		
Individua ls	№	Full Name	Position	Taxpayer registration number (INN/TIN)	Identity document (name, number, series, date, validity period, issuing authority)	Date and place of birth	Citizenship	Address of the place of residence (registration) and (or) place of stay	Contact phone number	Number and date of the document on the basis of which the person performs the functions
	1									Tunetions
	2									
	3									
	4									
	5									
Legal entities	Nº	Full name	Organizational legal form	Taxpayer registration number (BIN/TIN)	Registration number in the country of registration	Date of registration	Country of registration	Registration address/Actual Address	Authorisation document	Country of tax residence

1	1														
2	2														
3															
4															
5															
Information about personal composite managements body	out the osition	№	Full Nan	ne Position	Taxpayer registration number (INN/TIN)	Identity d (name, nu series, dat validity p issuing au	eriod,	Date and place of birth		Citizenship	Address place of residence (registra and (or) of stay	e ention)	Cont	act phone per	Number and date of the document on the basis of which the person performs the functions
		1													
		2													
		3													
		4													
		5													
Information abo	out the	1													
composition of		2													
executive body		3													
		4													
		5													
Information		1													
about the comp	osition	2													
of other manage		3													
bodies		4													
(if any)		5													
Information about beneficial owner		No	Full Nan	ne Citizenship	Taxpayer registration number (INN/TIN)	Identity document (name, number,	Date and of birth		Tax residenc country	-	e	Address the place residence (registra	e of ee	Share of participat ion	Affiliation of the beneficial owner to

				series, date, validity period, issuing authority)			and (or) place of stay	9%	politically exposed persons or relate persons (family members)
	1								□ Yes
	2								□ No □ Yes
									□ No
	3								☐ Yes ☐ No
	4								☐ Yes ☐ No
	5								□ Yes □ No
Information about the	Surname, name		(if any)						
representative of the	Date and place	of birth							
legal entity	Citizenship								
	Taxpayer regist								
	Type of identity								
	The name of the identity docume the validity per	ent, the date of							
	Address of the	place of resid	ence						
	Contact phone number								
	Number, date of (if a foreign particle) identity documn states entering without a visa)	ssport is prese ent) (except f	ented as an or citizens of						

	Number, date of issue, validity period of the migration card (in case of presentation of a foreign passport as an identity document)	
Activity	Investment Bank) or other similar internation. □ an Authorised Firm (in the AIFC), or any or insurance company □ an Authorised Market Institution (in AIFC) depository, or clearing house □ a Collective Investment Scheme or its manundertaking or the management company of some a pension fund or the management compant a commodity dealer or a commodity derivate a Body Corporate whose shares are listed of a trustee of a trust which has, or had during any other institutional investor whose main securitisation of assets or other financial transecution of the content of the	ther authorised or regulated financial institution, including a bank, securities firm or any other authorised or regulated exchange, trading facility, central securities agement company, or any other authorised or regulated collective investment such an undertaking y of a pension fund tives dealer or admitted to trading on any exchange of an IOSCO member country at the previous 12 months, assets of at least USD 10 million activity is to invest in financial instruments, including an entity dedicated to the sactions
	Is the Client a Large Undertaking as specified ☐ Yes ☐ No In accordance with COB 2.4.2: * A Person is a Large Undertaking for the put at least two of the following requirements: (a) it has total assets of at least USD 20 million (b) it has a net annual turnover of at least USD (c) it has own funds of at least USD 2 million.	rposes of COB 2.4.1(j) if it met, as at the date of its most recent financial statements, on on its balance sheet; ED 40 million; or

Knowledge and	Legal entity's	Length			
experience with	experience with	\square more than 5 years	\square from 2 to 5 years		
investments	financial instrument	\square less than 2 years	☐ No experience		
		Type of investment	Investment amount (for	Number of transactions	Date of first transaction
			the last 3 years) in USD	(over the last 3 years)	
		☐ Security			
		□ Unit			
		☐ Derivative			
		☐ Structured products			
		□ Other			
	Does the client have officers authorised to make investment	☐ Yes ☐ No If "Yes", please, specify:			
	decisions on behalf	Full name of the person _			_
	of the client who	Position of the person			_
	have experience with investments?	Type of investment	Investment amount (for	Number of transactions	Date of first transaction
	mvestments:	Type of investment	the last 3 years) in USD	(over the last 3 years)	Date of first transaction
		1)		•	
		2)			
		3)			
		4)			
		5)			
		Please provide some infor	rmation on his educational	level and professional expe	rience:
		☐ University education (Master's degree or PhD) – I	Economics or Finance field	
		☐ University education (I	Bachelor's degree) – Econo	omics or Finance field	
		☐ University education –	Other than Economics or I	Finance field	
		☐ Secondary education –	Economics or Finance fiel	d	

		□ Prof	mary education fessional certificate in Finance field this person held any position related to financial instruments or requiring financial expertise over the
		past 5	
The purpose and nature of the business	Target financial instrur	ments	please specify / пожалуйтса, уточните
relationship	Services		☐ Services in the securities market ☐ Other: please specify
	Target investment duration		☐ more than 3 years ☐ from 1 to 3 years ☐ less than 1 year ☐ Daily trading

	Investment goals ² /	☐ Capital pro☐ Capital gro☐ Speculatio☐ Income ge☐ Income ge☐ Other (plespecify)	rowth on eneration eneration + Capital growth
Financial	Total assets, in USD		
performance according to the latest	Net annual turnover in USD		
financial statements	Equity capital in USD		
	Reporting date		
Source of funds	□ own funds□ borrowed funds□ other (please specify)		
Source of income	☐ From core business activity ☐ Dividends ☐ Other (please specify)	y	
Personal declaration	Have any of the directors / shabeneficial owners / authorized representatives held any signifunction in the past 3 years that the definition of politically expersons (PEP³)? ☐ Yes ☐ No Is any of family members or of	l signatories / ficant public at falls under posed	If "Yes", please specify that person If "Yes", please specify that person
	associates of the above persor		ii res, please specify that person

² Please, read Note 1 at the end of this document / Пожалуйста, прочитайте Примечание 1 в конце настоящего Документа ³ Please, read Note 2 at the end of this document / Пожалуйста, прочитайте Примечание 2 в конце настоящего документа

	person?	
	1	
Information for	☐ Yes ☐ No Does the country of registration of your	If "Yes", please, indicate the name, date, number of the relevant regulatory legal
Financial monitoring	financial institution have binding	acts, as well as the name of the authorized state body in the field of AML / CFT (if
(for financial	regulatory legal acts on countering the	any)
organisations)	legalization (laundering) of proceeds from	
	crime and the financing of terrorism (AML	
	/ CFT)?	
	□ Yes □ No	
	Please indicate the name and location of	
	the supervisory authority of the state of	
	registration of your financial institution	
	Please indicate the date and results of the	
	most recent AML / CFT audit (if any)	
	Were there any facts of investigations in	If "Yes", please, indicate the date of the decision and the name of the authority that
	relation to your financial institution, as	made the decision (if any)
	well as penalties (sanctions, measures of influence) of a criminal or administrative	
	nature, applied to your foreign financial	
	institution and (or) its executives over the	
	past five years, for violation of AML/CFT	
	legislation? /	
	□ Yes □ No	
	Does your financial institution have	If "Yes", please indicate the date of their adoption and the date of the last changes
	internal AML / CFT documents?	•
	Do internal AML / CFT documents apply	
	to foreign subsidiaries and affiliates,	
	branches (representative offices) of a	
	foreign financial institution (if any)?	
	□ Yes□ No	
	Does your financial institution have	If "Yes" please, indicate the date and results of the last audit

procedures for assessing the effectiveness of internal AML / CFT documents by the internal audit unit and external audit organization? □ Yes □ No Does your financial institution have	If "Yes", please, indicate the name of such subdivision (if any)
subdivisions that perform AML / CFT functions?	if ites, please, indicate the name of such subdivision (if any)
Does your financial institution have an AML / CFT officer at the level of an executive officer or member of a governing body? □ Yes □ No	If "Yes", please, then indicate his last name, first name, patronymic (if any), position, contact phone number and email address
Does your financial institution have procedures for managing the risks of money laundering and terrorist financing, taking into account risk factors (risk by customer type, country (geographic) risk, service (product) risk)? Yes No	
Does your financial institution have procedures for identifying, assessing risks and determining the source of origin of clients' funds? Yes No	
Does your financial institution have procedures for establishing business relationships with politically exposed persons? ☐ Yes ☐ No	

Does your financial institution have anonymous accounts? ☐ Yes ☐ No	
Does your financial institution have procedures to prevent the opening of anonymous accounts? ☐ Yes ☐ No	
Does your financial institution have procedures for monitoring transactions and detecting suspicious activity (transactions) of clients, including special software (automated information systems)? ☐ Yes ☐ No	
Does your financial institution have procedures aimed at preventing terrorists and persons involved with terrorist financing from accessing financial and other resources (freezing transactions with money and (or) other property)? □ Yes □ No	
Does your financial institution have procedures for training and educating employees on AML / CFT issues? ☐ Yes ☐ No	If "Yes", please, indicate the frequency of the training and the date of the last training
Does your financial institution have branches (representative offices) located in states (territories) that do not comply with the recommendations of the Financial Action Task Force on Money Laundering (FATF)?	If "Yes", please, indicate the names of such branches(representative offices) and their locations

☐ Yes ☐ No	
Does your financial institution have existing correspondent relations (provision of services) with banks or other financial institutions registered in states(territories) that do not comply with the recommendations of the Financial Action Task Force on Money Laundering (FATF)?	If "Yes", please provide the names of such banks and financial institutions (if any)
□ Yes □ No	
Does your financial institution have existing correspondent relations (provision of services) with banks or other financial institutions registered in countries with preferential taxation and (or) that do not provide for disclosure and provision of information when conducting financial transactions? Yes No	If "Yes", please, provide the names of such banks and financial institutions (if any)
Does your financial institution have active correspondent relations (provision of services) with shell banks or other financial institutions that do not have a physical presence in the state of their registration? Yes No	If "Yes", please, indicate the names of such shell banks, financial institutions (if any)
Does your financial institution have procedures that prevent the establishment of correspondent relations with shell banks and other financial institutions that do not have a physical presence in the state of their registration? Yes No	

	Does your financial institution have the relevant requirements of the legislation of the state of registration of procedures, allowing you to provide, at the request of a professional participant, information on due diligence of clients of a foreign financial institution?		
	☐ Yes ☐ No Specify the name of the external audit organization that audits the reliability of the financial statements, indicating the date of the last audit		
	Indicate the rating assigned by the international rating agency (Moody's Investors Service, Standard & Poor's or Fitch Ratings) (if any)		
	Indicate the names and locations of subsidiaries and affiliates		
	Indicate the names of the main partners Indicate the names and locations of branches (representative offices) in other states (if any)		
	Indicate the name and location of the financial group / holding to which the foreign financial institution belongs (if any)		
Bank account details	Beneficiary		
	IBAN of Beneficiary		
	Beneficiary's bank		
	BIC		
	Beneficiary code		

	Accounts in other banks/financial institutions (indicate banks, if any)
Declaration	I,
	Signature day month year

Note 1

- a) Capital Protection: Preserve capital while seeking growth at rate linked to a stockmarket Index. Recommended investment period is 3-5 years.
- b) Capital Growth: Maximize capital appreciation or the increase in value of a portfolio over the long term. Investments targeted for capital growth tend to have more risk than assets chosen for capital protection and income generation. Recommended investment period is over 5 years.
- c) Income Generation: Investment income earned from interest, dividends etc as opposed to that derived from increases in asset value. Risk is usually less than investments targeted for capital growth.
- d) Income Generation + Capital Growth: Combination of (b) and (c).
- e) Speculation: This type of investments does not promise safety of the initial investment along with the return on the principal amount. Speculators usually select investments with higher risk in order to profit from an anticipated price movement. Speculation involves a significant risk of the loss of the principal investment.